

# FAUSTO MENDOZA

INFORMATION TECHNOLOGY ENGINEER

F | M

## Address

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## Contact

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## Personal Profile

My objective is to ensure the organization's information technology is secure while adding the maximum value and to facilitate the business's success.

## Work Experience

### 2016 - Present

Self-Employed  
Downtown Los Angeles

### MSP & IT ENGINEER

IT Managed Service Provider & Virtual CIO for small to minimum size businesses. Providing IT services to large enterprise entities and sub contract IT projects for remote MSPs.

### 2010 - 2018

Major Surplus and Survival  
Gardena, CA

### Sr. System Administrator

Oversee the use of Information technology (IT) in the company. Devise the company's IT strategy and ensure that all systems necessary to support it's operations and objectives are in place.

### 2004 - 2010

Kruse Computers  
Lynwood, CA

### A+ Technician

Setting up workstations with computers and necessary peripheral devices. Checking computer hardware (HDD, mice, keyboards etc.) to ensure functionality. Installing and configuring appropriate software and functions according to specifications.

## ADMINISTRATION

- Virtual Infrastructure using Microsoft Hyper-V, vSphere
- Windows Server infrastructure services, including but not limited to, Active Directory, DNS, Group Policy.
- Linux Servers Administration - Suse, Red Hat, Ubuntu Server, Centos
- Network Engineer - Cisco, SonicWall, Juniper, Mikrotik, Ubiquiti, Linksys, Netgear, Cradlepoint, HPE, Ruckus, pfSense, Untangle - Static/DHCP Servers, RADIUS, MPLS, VPN, TCP/IP, VLANs. Site to Site IPsec, SOCKS v4/5
- Database admin MSSQL/MySQL

- Apple Ecosystem Administration for In corporate environments
- Google suite and Office 365 migrations and administration
- Wireless technologies (WiFi, Bluetooth, NFC/RFID)
- Scripting in PowerShell, Bash, or Python
- Multilayer Fail-over and disaster recovery Acronis, Veeam, Barracuda.
- Database admin MSSQL/MySQL
- Apple Ecosystem Administration for In corporate environments
- Google suite and Office 365 migrations and administration
- Cloud - Amazon Web Services, Google Cloud Platform, Microsoft Azure.
- Project Management - Site survey and blueprints. Guide team members to accomplish all project goals within

## WEB DEVELOPMENT

- Website/e-commerce implementation and project planning with PCI compliance
- API integrations
- e-commerce inventory and finance integration
- Multi payment gateway integration
- Knowledge of the following technologies: Visual Studio, JavaScript, jQuery, HTML 5, CSS, XML, PHP.

## CYBERSECURITY

- Cybersecurity regarding Virus, Malware, Ransomware and Firewalls.
- Risk assessment, audit, and IT security assessments local and foreign.
- Forensic research, designing security architectures, developing policies, gathering metrics, and reporting status.
- Web-related technologies (Web applications, Web Services, Service-Oriented Architectures) and of network/web related protocols.
- Vulnerability management tools. (eg. Linux Kail, Linux Blackarch)
- Educating people on best security practices for the organization (phishing emails, scams, attaching unknown devices and targeted social engineering attacks)
- Department of Defense policy, FCC, PCI, HIPAA compliance implementation.

## FIELD ENGINEER

- Cabling, installing, configuring, and troubleshooting low voltage networks for new and existing.
- Rack installation and design for AV, network, and telecom for commercial and high-end homes.
- Expertise in using tools such as labelers, oscilloscopes, multimeters, and network analyzers.
- Proficient in the installation of network infrastructure including switches, and routers.
- Telecom installations for PBX, VOIP/Analog, account LOA management, and turn-up.
- Communicate with customers to gather information and provide technical support.
- 110/66, RJ45, RJ11 and Coax Terminations.
- MDF and IDF design installations.
- Test fiber and copper networks for the turn-up.
- WAP install and optimizations.
- Read and create blueprints.

## REFERENCE

### Mike Izzo

General Manager  
Major Surplus and Survival  
T: 310-324-8855 x 138  
E: mike@majorsurplus.com

### David Smith

Retail Store Manager  
Major Surplus and Survival  
T: 310-324-8855 x 124  
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### Carla Marron

Customer Service Specialist  
Major Surplus and Survival  
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